

EXHIBIT A
LIMITED WARRANTY

LENSLOCK EQUIPMENT

LensLock warrants to Client that Equipment is free from defects in material and workmanship for the duration of the service contract ("**Warranty Period**") and subject to the terms set forth herein. In the event Client needs Equipment replaced, LensLock will provide said replacement hardware at no cost, unless the Equipment has been intentionally damaged or destroyed by client. Client pays for shipping fees for product returns and vendor pays for shipping costs for product replacements. It is understood that Vendor will require IT support from Client to ensure services are optimized. Additionally, it is understood that Vendor will set schedule for installation once Client approval is obtained. Because of supply chain demands, Vendor will make every professional effort to ensure schedule is met and installation is completed on time. Unforeseen natural disasters, health emergencies, and Acts of God beyond the reasonable control of Vendor may prevent performance of meeting said schedule.

BODY CAMERA REPLACEMENT SCHEDULE & BUY-BACK OPTION:

Additionally, it is understood by both parties that **LensLock will replace all cameras every thirty (30) months from the start date listed on page 2, the Client will receive a brand-new supply of cameras based on the terms of this agreement. It is understood that Client owns the camera Equipment effective the date of this agreement.** Client may request additional Equipment prior to the thirty- month period but will be billed an additional set of fees for additional users and or any special orders as outlined in Exhibit B. Client must approve said purchase in advance, in writing.

IN-CAR CAMERA QVC} REPLACEMENT SCHEDULE & BUY-BACK OPTION:

Additionally, it is understood by both parties that **LensLock will replace all cameras every thirty (30) months from the start date listed on page 2, Client will receive a brand-new supply of cameras and installation, based on the terms of this agreement. It is understood that Client owns the camera Equipment effective the date of this agreement.** Client may request additional Equipment prior to the thirty-month period but will be billed an additional set of fees for additional users and or any special orders as outlined in Exhibit B, including the market rate cost of installation. Client must approve said purchase in advance, in writing.

LENSLOCK ONLINE PLATFORM

LensLock warrants that the Online Platform Services (a) will perform materially in accordance with the LensLock published documentation, and (b) professional services will be performed in a timely and professional manner by qualified persons with the technical skills, training, and experience to perform such Services.

LENSLOCK TECHNOLOGY

Any additional features or functionality (service upgrades) associated with LensLock overall service offering that client desires may be communicated directly to LensLock customer service representatives on an ongoing basis. Said client requests (whether hardware related or software related features) will be considered from a number of business perspectives, including but not limited to, vertical market applicability, CJIS regulatory standards, financial impact, technical complexity, end-user experience, legal liability, and competitive landscape.

If the technical requirements of client requests may be implemented in a reasonable business manner, LensLock may or may not charge client an additional set of fees for any and all new features and functionality associated with service upgrade. Any additional fees require Client written approval, in advance.